

SPITZ AUTO

12570 Route 30, North Huntingdon, PA 15642
(724) 515-2370



Ethics Guide

Advertising

This dealership is committed to advertising its products and services in a clear and accurate manner that fully complies with applicable legal requirements. This includes disclosing credit terms in accordance with the federal Truth in Lending Act and consistent with state and local law.

Financial Services

At this dealership, the finance and insurance professionals will at all times ...

- * Disclose fully to customers the costs, terms, and contractual obligations of credit and lease transactions. Documents will be written in a simple, plain, and unambiguous manner to the extent permitted by federal and state law.
- * Offer optional insurance or other optional products in a clear and informative manner. Any purchase of such a product must reflect a voluntary choice by the consumer.

Sales

At this dealership, the sales professionals will at all times ...

- * Embrace the spirit and the letter of the law governing the sale of used vehicles.
- * Be honest and truthful when dealing with customers.
- * Have a thorough knowledge of the product and be able to apply that knowledge to help satisfy the transportation needs of the customers.
- * Represent the dealership and the automobile industry in a professional manner.

Customer Information

This dealership has reasonable policies and procedures to prevent identity theft. This includes training in detection and taking appropriate action in response to this threat.

Mission Statement

We help people with their cars and trucks.